

# How to download our app

## and register as a first time user.

\*You will not be able to register as a member until your membership start date.

#1



Go to your phone's App store, select Search & type Latrobe Health Services

#2



Tap the download icon, wait for it to load and then tap "OPEN"

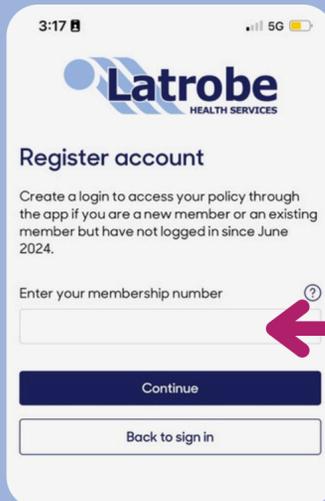
#3

Open the app and click Register



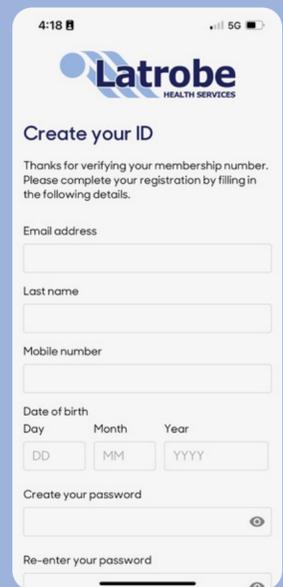
#4

Input your membership number, that can be found on your membership card or welcome email.



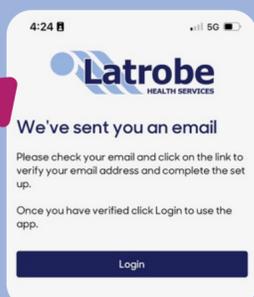
#5

Fill in your personal details to verify yourself and...



#6

..create an account using email and mobile. These will be used for logging in and two-factor authentication. Click Register.



#7

A verification email will be sent to your nominated email address. This can take up to 20 minutes to appear. Don't forget to check your junk. Once received, click "Complete your setup".

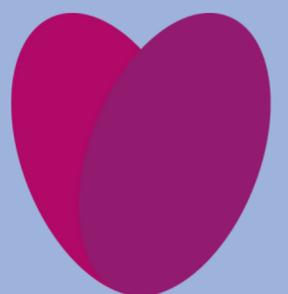
Complete your Latrobe Health Online Account set up

You're almost there! Click the button below to login and finalise the set-up of your new account.

Complete your setup

Alternatively, you can paste this link into your browser:

# You're ready to go!



Visit [latrobehealth.com.au/my-latrobe-online-account](https://latrobehealth.com.au/my-latrobe-online-account) for more.