

Promotion / offer terms and conditions

Terms & Conditions

Latrobe Health Services "\$100 Healthy Start eGift Card"

Introduction

1. These Terms and Conditions apply to the Latrobe Health Services "\$100 Healthy Start eGift Card" promotion ("Promotion"). You must comply with these Terms and Conditions and meet the criteria in clause 4 to be eligible for the Promotion.
2. Latrobe Health Services is offering a \$100 eGift card ("Reward") if you meet the eligibility criteria in clause 4 and 6 [or clause 4 and 11 respectively] (each, an "Eligible Person").
3. This Promotion is offered by Latrobe Health Services Limited ABN 94 137 187 010 of 32 Darlimurla, Newborough VIC 3825. ("Promoter" or "Latrobe Health Services").
4. This Promotion is only open to people who:
 - a. reside in Australia;
 - b. be 18 years or over;
 - c. have not held cover, joined, applied either directly with Latrobe Health or one of our aggregator partners or been an existing member (excluding dependents) in the last 60 days;
 - d. are not joining on a corporate discount;
 - e. have provided valid membership details;

Promotion

5. The Promotion commences at 12:00am (AEST) on 1 May 2024 and closes at 11:59pm (AEST) on 30 June 2024 ("Promotion Period").
6. To be eligible for a \$100 eGift card you must meet the eligibility criteria in clause 4, and:
 - a. during the Promotion Period,
 - i. join Latrobe Health Services on the Healthy Start Hospital Package;
 - ii. join and begin Latrobe Health Services cover as a new member through the Latrobe Health Services website, branch, Member Experience Hub or via the Latrobe Health Services call centre (1300 362 144);
 - iii. must have provided valid and true details on your membership application;
 - iv. must set up direct debit when joining;
 - v. must maintain direct debit and hold eligible product for 31 continuous days from the policy start date to get the \$100 eGift card
 - b. be an active member (no suspensions in place);
 - c. premium payments must be up to date at the time the gift card is applied.
7. Latrobe Health Services' decision is final and no correspondence will be entered into.
8. After an Eligible Person has met the criteria in clause 4 and 6, they will become entitled to receive their \$100 eGift card. The eGift card will be issued by Prezsee on behalf of Latrobe Health Services, after 31 days of continuous cover from the policy start date, provided Latrobe Health Services has received full payment for this period. The Prezsee eGift card will be issued via email from Prezsee within 60 days after the policy start date.

General terms

9. Nothing in these terms and conditions limits, excludes or modifies or purports limit, exclude or modify the application of any provision, the exercise of any right or remedy, the imposition of any liability under the Australian Consumer Law, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia, the exclusion of which would contravene that law or cause any term of this agreement to be void ("Non-Excludable Obligations"). Except for any liability that cannot be excluded by law, including the Non-Excludable Obligations, the Promoter excludes all liability, for any indirect or

- consequential loss or damage that you may suffer in connection with this Promotion or use of the Reward, including loss of opportunity, loss of profit, personal injury or property damage.
10. If the Reward is not available due to circumstances beyond Latrobe Health Services' reasonable control, Latrobe Health Services may substitute the Reward with another similar reward determined by Latrobe Health to be of equal or higher value.
 11. Personal information is being collected by the Promoter for the purpose of conducting and promoting this Promotion. By joining this Promotion, an Eligible Person consents to storage and use of their personal information by the Promoter in accordance with its Privacy Policy. If the personal information is not provided, the Eligible Person may not participate in this Promotion. Our privacy policy, which is available on our website, includes our contact details, explains more about the types of personal information we usually collect and how we handle your personal information, as well as how you can seek access to and correction of your personal information, how to make a privacy complaint and how we deal with these complaints.
 12. The laws of Victoria apply to this Promotion. Eligible Persons submit to the non-exclusive jurisdiction of the Courts of Victoria.